

STAFF SATISFACTION SURVEY 2016: Executive Summary

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The 2016 Staff Satisfaction Survey was returned by 11 members of staff. This compares with 17 responses when the survey was distributed in May 2015. There was an even spread between 'academic' and 'admin' staff in both surveys. There was a generally even overall balance between 'highly satisfied' and 'satisfied' responses.

For academic staff, the areas of relative concern were:

- Referencing software, although difficulties were not always attributed to the College;
- Social media issues: Moodle, Facebook and website support.

For admin staff, the areas of relative concern were slightly more broadly distributed:

- Some respondents were neutral about the support available for future study, and research
- Some respondents were neutral about teaching resources
- There were the same concerns about social media issues: Moodle, Facebook and website support
- Only one respondent used the 'dissatisfied' column, with respect to "Future Direction of the College".

The respondents' comments are fairly consistent, and broadly comparable to the previous iteration of this survey.